

Long-Term Care Consultants, Inc. Privacy Policy

What information do we collect?

Initially, we collect name, email, phone (optional), and state. In order to assist in finding the best long-term care insurance options we may also collect certain personal health and/or financial information. Health information is confidentially shared with other members of our team and/or insurance carriers.

What do we use your information for?

We use information provided by you to contact you and assist you in qualifying for and purchasing long-term care and sometimes other insurance products.

How do we protect your information?

All information is stored in our secure CRM. Whenever possible we use encrypted email communication. We do sometimes email personal health info to insurance companies without encryption (because their systems do not work with encryption) but we do not include full names with this information. Clients sometimes email us personal health information via non-encrypted email at their own discretion. We have the ability for clients to securely upload documents directly into our system if desired. If coverage is applied for, full personal health information will be submitted directly to insurance companies through their secure systems. We do keep digital copies of client applications in Microsoft One Drive.

Do we use cookies?

We do not use cookies on our website.

Do we disclose any information to outside parties?

We share personal health information confidentially (without client names) to insurance companies or brokers. We do not share info with any other third-parties.

Legal & Licensing

We are licensed insurance professionals in the states where we do business. We are governed by those state insurance laws.

Your Consent

By providing us any information you acknowledge that you understand our privacy policy and consent to the use of your information as stated in this privacy policy.

Changes to our Privacy Policy

We may make changes to our privacy policy at our discretion; however, we do not anticipate any changes in our use of client information. Any changes will be posted here. We will not notify clients of changes to our privacy policy.

CCPA PRIVACY NOTICE

We are not currently licensed nor conduct business in California.